

7850 Collin McKinney Parkway, Suite 103 McKinney, Texas 75070 972-548-9191

# November 1, 2023- November 30, 2023 Management Report

#### **Architectural Covenant Changes (ACC)**

Service Area	Approved	Approved w/ Stipulations	Denied
500 Master		4	3
501 Chateaus	2		
502 Estates		1	2
504 Hemingway	2	2	5
505 North	5	4	11
507 Southern Hills	6	1	4
508 Spicewood	1		
509 Trails	2	1	
510 WB	1		

#### **Craig Ranch Living Email Blasts**

Craig Nation Living Littan Diasts			
Date	Recipient(s)	Subject	
11/3/2023	All Residents	Craig Ranch Community News – November 3	
11/9/2023	Craig Ranch North	Craig Ranch North 2024 Budget and Assessments	
11/10/2023	All Residents	Craig Ranch Community News – November 10	
11/10/2023	Estates	Estates Vendors – Common Area Damage – Revocation of Access	
11/10/2023	Hemingway	Hemingway Roof Inspections	
11/14/2023	Watters Branch	Watters Branch Retaining Wall Repair Project	
11/15/2023	Southern Hills	Southern Hills Assessment Letters	
11/17/2023	All Residents	Craig Ranch Community News – November 17	
11/20/2023	All Residents	Thanksgiving Holiday Office Closure	
11/24/2023	All Residents	Craig Ranch Community News – November 24	
11/29/2023	CR North	Riverwalk Splash Pad Demolition	
11/29/2023	All Residents	Tree Lighting Ceremony on Saturday, Dec. 2nd	

#### **Lifestyle Event Recaps**

Date	Event	Attendance
11/7/2023	November Bingo	37
11/7/2023	Fall Candle Workshop	4
11/9/2023	Committee Appreciation Dinner	45
11/14/2023	Estates Neighborhood Social	85
11/16/2023	Diwali	160



## **Monthly Management Summary**

Craig Ranch Community Association

Date:

12/11/2023

Time: 5:24 pm

11/1/2023 - 12/1/2023

Page:

Portfolio Manager: David B. Meyer dbmeyer@cmamanagement.com

**Property Information** 

Number of Units: 1103 Number of Resales: 2

**Financial Summary** 

**Account Balances** 

**Total Operating Accounts** \$1,116,454.92 **Total Reserve Accounts** \$604,474.94

**Total Cash on Hand** \$1,720,929.86

Total Income	Month To Date	Year To Date	Annual Budget
Total Revenue	\$17,527.85	\$2,498,037.00	\$2,928,677.83
Total Expense	\$211,610.71	\$2,457,465.05	\$2,928,677.83
Net Income/Loss	(\$194,082.86)	\$40,571.95	\$0.00

#### Collections

Collection Status as of 12/11/2023	Number of Owners	Balance	
Default Letter - First Class & Certified	7	\$	4,917.42
Reminder Letter	2	\$	282.46
Request Demand	1	\$	495.00
Request Foreclosure	3	\$	5,509.61
Request Notice of Lien	3	\$	1,905.55
Homeowners on Payment Plans	3	\$3,267.74	
Total:	16	\$	13,110.04

Percent Delinquent: 1.45%

Upcoming Management Plan Items - 12/11/23 - 1/1/24

Plan Item Date Responsible Party

Common Area Inspection - Dec 12/28/2023 Management Company

#### **Manager Action Item Updates:**

## **Manager Action Items**

Open Items: 17
New Items: 17

Closed Items: 7

Manager Action Items	
Description	Due Date Status
Creekside fountain repair	11/08/2023 Completed
11/8/2023 2:38:27 PM	Task Completed
11/3/2023 11:55:41 AM	The fountain will be installed on 11/06/2023.
10/31/2023 8:42:53 AM	Fountain will be installed in early November, vendor did not know the exact time.
8/28/2023 5:03:25 PM	The fountain has been repaired and should be installed this week. This is a

warranty repair.

8/16/2023 1:19:26 PM Vendor stated on 08/16/23:

The Creekside fountain is undergoing repair and should be back at our shop very soon. It was covered under warranty, so it should be finished up at our warranty

shop and back in service later this month.

Fairways - Metal fence installation

11/08/2023

Completed

11/8/2023 2:29:10 PM

Task Completed

10/23/2023 4:05:43 PM 35LF of metal fencing will be added west to east at the common area to designate

and separate the property line between the homeowner and the common area.

Tour and Paradise Common Area Valve Relocation

11/17/2023

Completed

11/17/2023 2:53:21 PM

Completed by Superscapes 11/17/23.

9/29/2023 4:22:36 PM

Per Superscapes, scheduled for end of October early November .

8/7/2023 11:53:15 AM

Forwarded approval, awaiting scheduled date.

Replace old sealant

11/20/2023

Completed

11/20/2023 2:03:29 PM

Task Completed

11/8/2023 2:31:49 PM

Hired vendor to replace old sealant in concrete at Millie Cooper park.

Approximately 573 LF of sealant needs replacing.

Lifestyle

11/30/2023

Completed

Completed

November Lifestyle Events

11/30/2023 5:44:02 PM

November Lifestyle Events completed

11/16/2023 5:42:57 PM

Diwali at Compass with 160 attendees.

11/14/2023 5:42:04 PM

Estates Neighborhood Social at Estates with 85 attendees.

11/9/2023 3:09:46 PM

Appreciation Dinner at the Compass with 45 attendees. Fall Candle Workshop at the Compass with 4 attendees.

11/7/2023 3:09:02 PM 11/7/2023 3:05:52 PM

November Bingo at the Compass with 37 attendees.

Plan Item: Common Area Inspection - Nov

Common Area Inspection - Nov 11/30/2023 11:59:35 AM

11/30/2023 11:59:35 AM Task Completed

11/30/2023 11:58:48 AM

Maintenance Team checked dog park weekly, ponds inspected by Lake Management twice this month for debris removal and fountain maintenance, checked flag condition at parks, completed fire extinguisher inspections for month, obtained gas meter readings from wells, inspected all common area lights, painted Creekside pump house exterior, reset timers for DST, relocated dog stations at Dr. Kenneth Cooper Park, checked heaters for functionality and changed fall banners

11/30/2023

to winter banners.

11/3/2023 5:17:16 PM

OLM Inspection - Superscapes scored 96%.

Communications

11/30/2023

Completed

Email communications to homeowners.

11/30/2023 4:59:20 PM

Completed.

11/29/2023 4:37:24 PM

Email communication to homeowners regarding Tree Lighting Ceremony on

Saturday, Dec. 2nd.

11/24/2023 4:20:14 PM

Weekly Community News email sent to residents.

11/20/2023 4:34:07 PM

Email communication to homeowners regarding office closure during the

Thanksgiving holiday weekend.

11/17/2023 4:19:40 PM

Weekly Community News email sent to residents.

11/16/2023 4:32:40 PM

Email communication to homeowners regarding CRCA office closure.

11/10/2023 4:19:13 PM 11/3/2023 4:20:36 PM Weekly Community News email sent to residents.

Weekly Community News email sent to residents.

Weiskopf Container-Replacement Collonnade Holly (Theft) 12/15/2023 In Progress 11/21/2023 5:44:31 PM Forwarded approval to Superscapes, awaiting scheduled date. Westminster retaining wall repair 12/20/2023 In Progress 11/20/2023 2:06:49 PM Hired contractor to repair retaining wall at Westminster. Crescent Park retaining walls 12/20/2023 In Progress 11/20/2023 2:09:33 PM Hired contractor to repair retaining walls at Crescent Park. Bathymetric Study 12/29/2023 In Progress 11/3/2023 11:58:46 AM These will be conducted for Crossroads pond and Creekside pond to determine sediment levels. LMS should have them done by December. Park Benches In Progress 11/16/2023 11:52:35 AM Six benches being ordered and quotes being received from vendors to pour concrete slabs. Retaining wall repair 02/28/2024 In Progress 11/16/2023 1:39:58 PM Retaining wall to be repaired at Dr. Kenneth Cooper Park. Vendor hired and will

notify when scheduled.

# RTI/Community Management Associates, Inc.

# **ACC Summary**

# Craig Ranch Community Association 11/1/2023 - 11/30/2023

Date: Time: 1/2/2024 11:22 am

Page: 1

Exterior Modifications	1
ACC Denied	1
Landscaping	3
ACC Approved with Stipulations	2
ACC Denied	1
Lighting	1
ACC Approved with Stipulations	1
Patio/Arbor/Deck	1
ACC Approved with Stipulations	1
Patio/Balcony	1
ACC Denied	1
Craig Ranch Community Association Total:	7

# **Violations Summary**

Craig Ranch Community Association Period: 11/1/2023 through 11/30/2023

Date: Time:

1/2/2024

11:23 am Page: 1

Violation Type / Item	Escalation	Item Count	# Letters
ACC Violation			
Non-Submittal: Construction/Alteration	1st Letter	1	1
Non-Submittal: Landscape	2nd Letter	1	1
Non-Submittal: Landscape Border	1st Letter	1	1
Total ACC Violat	tion	3	3
Exterior Maintenance			
Paint Repair			
	2nd Letter	1	1
	Fine Notice	2	2
Total Exterior Ma	aintenance	3	3
Fence Maintenance			
Fence Maintenance	Fine Notice	2	2
Total Fence Maii	ntenance	2	2
Landscape			
Edge	Postcard	1	1
	i ostoara		,
General Maintenance	D 4 1	2	0
	Postcard 1st Letter	6 8	6 8
	2nd Letter	8	8
Mow			
	Postcard	1	1
	1st Letter	1	1
	2nd Letter	1	1
Remove Dead Landscape			
	Postcard	4	4
	1st Letter	6	6
	Fine Notice	4	4
Trim Shrubs			
	Postcard	21	21
	1st Letter 2nd Letter	3 3	3 3
	Fine Notice	2	2
Weed Flower Bed/Tree Wells			
	Postcard	21	21
	1st Letter	3	3
	2nd Letter Fine Notice	1 5	1 5
	Fille Notice	J	5



# **Violations Summary**

Craig Ranch Community Association Period: 11/1/2023 through 11/30/2023 Date: Time: 1/2/2024 11:23 am

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Violation Type / Item		Escalation	Item Count	# Letters
Weed Yard				
		Postcard	3	4
	Total Landscape		102	103
Signs				
Sale/Rent/Open House				
		1st Letter	2	2
	Total Signs		2	2
Trash Removal				
Construction Debris				
		Postcard	1	1
		1st Letter	1	1
Debris				
DC5/13		Postcard	2	2
		1st Letter	1	1
		2nd Letter	1	1
Trash Cans				
		Postcard	17	17
	Total Trash Removal		23	23
Total for Craig R	anch Community Association	on	135	136