

7850 Collin McKinney Parkway, Suite 103 McKinney, Texas 75070 972-548-9191

# December 1, 2023- December 31, 2023 Management Report

#### **Architectural Covenant Changes (ACC)**

	•		
Service Area	Approved	Approved w/ Stipulations	Denied
500 Master	3	3	
503 Grove	1	1	
504 Hemingway	3	2	2
505 North	2	4	3
507 Southern Hills	2	3	4
508 Spicewood	1		

#### **Craig Ranch Living Email Blasts**

Date	Recipient(s)	Subject
12/1/2023	All Residents	Craig Ranch Community News – December 1
12/8/2023	All Residents	Craig Ranch Community News – December 8
12/12/2023	Watters Branch	Watters Branch Creek Cleanup Project
12/15/2023	All Residents	Craig Ranch Community News – December 15
12/19/2023	Estates	Paradise Entrance Gate Malfunction
12/20/2023	Estates	Paradise Gate is Working
12/20/2023	All Residents	Craig Ranch Holiday Office Closures
12/20/2023	Watters Branch	Watters Branch Retaining Wall Project Repair Update
12/20/2023	Hemingway	Hemingway Clubhouse and Pet Reminders
12/22/2023	All Residents	Craig Ranch Community News – December 22
12/27/2023	All Residents	Upcoming Craig Ranch Office Closures

#### **Lifestyle Event Recaps**

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Date	Event	Attendance
12/2/2023	Tree Lighting	750+
12/5/2023	December Bingo	30
12/9/2023	Breakfast With Santa	350



#### **Monthly Management Summary**

Craig Ranch Community Association

Date:

1/8/2024

Time: 10:50 am

12/1/2023 - 1/2/2024

Page:

Portfolio Manager: David B. Meyer dbmeyer@cmamanagement.com

**Property Information** 

Number of Units: 1103 Number of Resales: 7

**Financial Summary** 

**Account Balances** 

**Total Operating Accounts** \$1,921,165.95 **Total Reserve Accounts** \$612,583.44

**Total Cash on Hand** \$2,533,749.39

Total Income	Month To Date	Year To Date	Annual Budget
Total Revenue	\$1,608,897.21	\$1,366,168.59	\$2,991,329.57
Total Expense	\$202,391.25	\$17,295.92	\$2,991,329.57
Net Income/Loss	\$1,406,505.96	\$1,348,872.67	\$0.00

#### Collections

Collection Status as of 01/08/2024	Number of Owners	Bal	ance
Default Letter - First Class & Certified	6	\$	22,227.42
Reminder Letter	5	\$	7,560.00
Request Demand	1	\$	795.00
Request Foreclosure	3	\$	7,129.30
Request Notice of Lien	2	\$	3,169.23
Homeowners on Payment Plans	2	\$4,427.30	
Total:	17	\$	40,880.95

Percent Delinquent: 1.54%

Upcoming Management Plan Items - 1/8/24 - 2/2/24

Plan ItemDateResponsible PartyCommon Area Inspection - Jan01/28/2024Management Company

#### **Manager Action Item Updates:**

#### **Manager Action Items**

Open Items: 11

New Items: 5

Closed Items: 13

### **Manager Action Items**

DescriptionDue DateStatusWinter banner hanging11/30/2023Completed

12/4/2023 3:21:06 PM Task Completed

11/2/2023 12:16:45 PM Quote received and approved for contractor to hang winter banners.

Fairways - Damaged Tree Removal and Replacement (Behind property on Spieth Rd)

11/30/2023

Completed

12/6/2023 2:37:55 PM Completed by Superscapes 11/15/2023 5:08:38 PM Forwarded approval to Superscapes, awaiting scheduled date. 11/3/2023 10:17:54 AM Removal completed by Superscapes, will send an estimate for replacement. Weiskopf Container-Replacement Collonnade Holly (Theft) 12/15/2023 Completed 12/13/2023 10:27:23 AM Completed by Superscapes. 12/11/2023 12:27:52 PM Collannade replaced however, has been uprooted, forwarded to Superscapes. 11/21/2023 5:44:31 PM Forwarded approval to Superscapes, awaiting scheduled date. Cooper Park - Winter Creeper Replacement 12/15/2023 Completed 12/7/2023 10:19:42 AM Assessed with OLM and Superscapes, no action needed. 12/7/2023 10:18:58 AM Assessed during OLM Inspection on 12/5/23. Per vendor, this is normal at this time of the year. Westminster retaining wall repair 12/20/2023 Completed 12/20/2023 4:33:54 PM Task Completed 11/20/2023 2:06:49 PM Hired contractor to repair retaining wall at Westminster. Crescent Park retaining walls 12/20/2023 Completed 12/20/2023 4:34:19 PM Task Completed 11/20/2023 2:09:33 PM Hired contractor to repair retaining walls at Crescent Park. Plan Item: Common Area Inspection - Dec 12/28/2023 Completed Common Area Inspection - Dec 12/28/2023 3:12:46 PM Task Completed 12/28/2023 3:12:18 PM Maintenance Team checked dog park weekly, ponds inspected by Lake Management twice this month for debris removal and fountain maintenance, checked flag condition at parks, completed fire extinguisher inspections for month, obtained gas meter readings from wells, inspected all common area lights, replaced burnt out bulbs at Dr. Kenneth Cooper park, filled concrete gaps in walkway with asphalt at Dr. Kenneth Cooper park, repaired park bench on Collin McKinney Pkwy and secured loose fountain at Creekside. 12/12/2023 12:04:26 PM OLM Inspection - Superscapes scored 94%. Concrete pads for benches 12/29/2023 Completed 12/29/2023 7:29:03 AM Task Completed 12/13/2023 8:20:25 AM Vendor hired to pour concrete pads for benches (6) at Dr. Kenneth Cooper Park. Collin McKinney Bridge - Warranty Replacement - Replace 12/29/2023 Completed Sunshine Ligustrums 12/29/2023 12:16:31 PM Completed by Superscapes. 12/31/2023 Completed Lifestyle December Lifestyle Events 12/21/2023 3:26:29 PM December events completed. 12/9/2023 5:00:02 PM Breakfast with Santa at the Compass. 350 in attendance. 12/5/2023 4:59:06 PM December Bingo at the Compass. 30 in attendance. 12/2/2023 4:57:51 PM Tree Lighting at Millie Cooper Park. 750 in attendance. Communications 12/31/2023 Completed Email communications to homeowners. 12/31/2023 11:22:43 AM Completed.

Weekly Community News email sent to residents on Friday, December 29th.

12/29/2023 4:33:53 PM

12/27/2023 4:35:22 PM 12/22/2023 4:33:13 PM	Email communication to owners regarding office closures over the New Year's weekend.  Weekly Community News email sent to residents on Friday, December 22nd.
12/20/2023 3:32:20 PM 12/15/2023 3:23:51 PM	Email communication to owners regarding holiday office closures.
12/8/2023 4:55:41 PM	Weekly Community News email sent to residents on Friday, December 15th.  Weekly Community News email sent to residents on Friday, December 8th.
12/1/2023 4:55:09 PM	Weekly Community News email sent to residents on Friday, December 1st.
Crossroads Park Erosion 12/29/2023 7:32:09 AM	02/09/2024 In Progress Engineer consulted to determine scope of work for erosion under bridge.

# RTI/Community Management Associates, Inc.

# **ACC Summary**

Craig Ranch Community Association 12/1/2023 - 12/31/2023

Date: Time:

1/25/2024 1:25 pm

Page: 1

Door(s)	1
ACC Approved with Stipulations	1
Landscaping	2
ACC Approved with Stipulations	2
Patio/Arbor/Deck	2
ACC Approved	2
Patio/Balcony	1
ACC Approved	1
Craig Ranch Community Association Total:	6



# **Violations Summary**

Craig Ranch Community Association Period: 12/1/2023 through 12/31/2023

Date: Time: 1/2/2024

1:30 pm Page:

lation Type / Item	Escalation	Item Count	# Lette
C Violation			
ACC Non-Compliance: Denied Improvement			
	1st Letter	2	:
Non-Submittal: Landscape			
	2nd Letter	1	
То	tal ACC Violation	3	
A INTERNAL (Holds)			
Great Yard			
	Postcard	2	
То	tal CMA INTERNAL (Holds)	2	
venant Violation			
Basketball Goals			
	Postcard	1	
Improper Storage			
improper otorage	Postcard	1	
То	tal Covenant Violation	2	
erior Maintenance			
Paint Repair			
	Fine Notice	2	
То	tal Exterior Maintenance	2	
ce Maintenance			
Fence Maintenance			
	Postcard	2	
	1st Letter	1	
То	tal Fence Maintenance	3	



# **Violations Summary**

Craig Ranch Community Association Period: 12/1/2023 through 12/31/2023 Date: Time:

1/2/2024 1:30 pm

Page: 2

/iolation Type / Item	Escalation	Item Count	# Letters
andscape			
Edge			
	1st Letter	1	1
General Maintenance	Postcard	11	11
	1st Letter	8	8
	2nd Letter	8	8
	Fine Notice	1	1
Mow			
	1st Letter	1	1
Remove Dead Landscape			
	Postcard	1	1
	1st Letter	3	3
	2nd Letter	3	3
	Fine Notice	3	3
Trim Shrubs			
	Postcard	1	1
	1st Letter	7	7
	2nd Letter	1	1
Weed Flower Bed/Tree Wells			
	Postcard	5	5
	1st Letter	9	9
	Fine Notice	1	1
Weed Yard			
	Postcard	3	3
	1st Letter	1	1
Total Landscap	)e	68	68
eased Property			
Leasing		4	4
	2nd Letter	1	1



# **Violations Summary**

Craig Ranch Community Association Period: 12/1/2023 through 12/31/2023 Date: Time: 1/2/2024 1:30 pm

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Violation Type / Item	Escalation	Item Count	# Letters
Trash Removal			
Construction Debris			
	Postcard	2	2
	1st Letter	1	1
	2nd Letter	1	1
Debris			
	Postcard	1	1
	1st Letter	1	1
Trash Cans			
	Postcard	8	8
	1st Letter	2	2
Total Trash Remov	al	16	16
Total for Craig Ranch Community Assoc	ciation	97	97